

DISTRICT 8 RESOURCE PAGE

FOOD & SERVICES:

United Way Maryland 211 MD Program & Services

<https://211md.org>

211 Food Pantry Link

<https://211md.org/211provider-md-search-results?q=Food%20Pantry>

Central Baptist Church and 7th Day Adventist Joint Service Project

January 31, 2019, 11:00 a.m. to 2:00 p.m.

Central Baptist Church, 5600 Old Branch Avenue, Camp Springs, MD 20748

This is a joint effort under the theme of “All Faiths United.” The coalition is hosting a food giveaway (30,000 pounds of fresh produce).

River Jordan Project Empowerment Center: Food Pantry - 15809

Livingston Road Accokeek, MD 20607 (301)873-8704 – Call if in need.

Breathe of Life Seven Day Adventist Food Pantry – 11310 Fort

Washington Road Fort Washington, MD 20744 – (301)292-2100

Saint Paul United Methodist Church Food Pantry & Clothing Closet (Tanner Community Resource Center) – 6634 St, Barnabas Road Oxon Hill, MD 20745 (301)567-4433 – Saint Paul Hours: Tuesday – Friday 9:00am – 1:00pm & Tanner Resources Hours: Wednesday 12:00pm – 3:00pm.

Feed My Sheep – Have Lunch On Us – Guest of the Food Pantry –
Tanner Community Resource Center – 6626 St. Barnabas Road Oxon
Hill, MD 20745 – Every other Wednesday. Call for Hours (301) 839-
8153

St Michael's/Our Savior Lutheran Church – 4915 St, Barnabas Road
Temple Hills, MD 20748 - Food Pantry – Kathy
Gabrielsen@peoplepc.com – (301)326-3263

Tuesday & Saturday: 10:00an – 1:00pm & Thursday: 6:00pm – 8:00pm

UTILITIES:

WSSC – www.wsscwater.com – (301)206-4000 - 14501 Sweitzer Lane,
Laurel, MD 20707

<mailto:EmergencyCallCenter@wsscwater.com> - 301-206-4002

<https://www.wsscwater.com/customer-service/emergency-sewerwater-problems.html>

The Water Fund: The Water Fund provides a maximum of \$300 annually to help residential customers who are experiencing financial hardship pay their WSSC bills. The Salvation Army in Prince George's and Montgomery counties administers The Water Fund. For More Information: www.wsscwater.com/iep.

CAP: Customers already enrolled in the Office of Home Energy Program (OHEP) qualify for CAP, which waives the Account Maintenance and Infrastructure Investment fees. Customers only pay for their water and sewer usage. For more information: www.wsscwater.com/cap.

The Bay Restoration Fund Financial Hardship Exemption Program:

This program waives the state-mandated Bay Restoration Fee. To qualify for the exemption, customers must be certified by OHEP or meet certain criteria. If you qualify for WSSC's CAP program, you automatically qualify for this exemption. For more information: www.wssewater.com/bayexempt.

HomeServe Cares: Fund administered by HomeServe USA to aid qualifying WSSC customers faced with a plumbing emergency who do not have a HomeServe service plan or the necessary funds to cover emergency home repairs. Under the program, emergency repairs are made at no cost to the homeowner. For more information: www.wssewater.com/homeserve.

Federal Government Shut Down Help – Contact Chuck Brown –
Charles.brown@wssewater.com (301)206-8100 – Link Below gives details.

<https://www.wssewater.com/contents/news/2019/wssc-assists-federal-workers-imp.html>



WSSC CUSTOMER

SERVICE ADVOCATES

WSSC Education and Recreation Outreach School Field Trip Programs:

<https://www.wsscwater.com/education-and-recreation/educational-outreach-programs.html>

<https://www.wsscwater.com/education-and-recreation/educational-outreach-programs/descriptions-of-school-field-tri.html>

PEPCO – (202)883-7500 – www.pepco.com – Customer : Maryland 1-800-735-2258

1-800-877-1264 (Spanish)

Report downed wires and life-threatening emergencies by calling Pepco at 1-877-PEPCO-62 (877-737-2662). This number is available 24 hours a day, 7 days a week.

Payment Options:

<https://www.pepco.com/MyAccount/MyBillUsage/Pages/PayMyBill.aspx>

Payment by phone: Pay your bill with a credit card, debit card or an electronic funds transfer by calling 202-833-7500. Residential customers are charged a \$1.95 convenience fee by Western Union Speedpay for credit and debit card payments.

Payment by mail: Mail your check or money order payment to:

Pepco
PO Box 13608
Philadelphia PA 19101-3608

- **LHEAP (Low-Income Home Energy Assistance Program)** – 1.800.332.6347
 - **EUSP** (Electric Universal Service Program) – Help with a portion of current bill.
 - **ARA** (Arrearage Retirement Assistance) – Help with large past due electric and gas bills.
 - **USPP** (Utility Service Protection Program – Help Low Income families during heating season.
- **Mary's Center Energy Assistance Program** – (202)545-2024
- **Pepco Washington Area Fuel Fund Partnership** – Help with once a year \$1,000 Grant administered by Salvation Army – (301)277-6103 – For Customers who have a disconnection notice or is currently disconnected.
- **Pepco Gift of Energy Program** – Anyone can make a payment towards a friend or family member's bill. It will show on a future bill as a recipient credit. Call (202)883-7500

****PEPCO WILL ASSIST THEIR CUSTOMER WITH THE ADDITIONAL PROGRAMS – BUDGET BILLING & PAYMENT PLANS*****

2018/2019 Maryland Resource Guide

<https://www.bge.com/MyAccount/CustomerSupport/Documents/2018-2019%20English%20Purple%20Version%20WEB.pdf>

Washington Gas:

Washington, D.C. (January 8, 2019) – As the shutdown of the Federal Government continues, Washington Gas announced Tuesday that it will offer flexible payment arrangements for government employees directly impacted.

“We recognize that federal government employees may be in a challenging financial position as the shutdown continues,” said Adrian Chapman, President and CEO of Washington Gas and WGL. “We will work with affected employees so that they continue to receive their natural gas service without interruption.”

Washington Gas makes several payment plans and services available to customers who may have difficulty paying their bills. Customers should contact Washington Gas customer service representatives at **1-844-WASHGAS** to discuss their individual situations. Plans to assist customers include:

- **The Washington Gas Budget Plan:** This plan allows eligible customers to spread the cost of winter heating over the entire year. It helps to minimize the impact of typically higher seasonal bills and provides greater flexibility in managing a household budget. The Budget Plan is designed as a 12-month program, and we encourage customers to stay on it year-round to realize the potential benefits.
- **Payment Deferments:** Washington Gas will work with all eligible customers who cannot pay the “past due bill amount” as well as the “current charges” on their gas bill, by offering deferred

payment arrangements upon request by the customer.

Washington Gas will comply with all applicable laws, tariff regulations and orders of its regulators when extending payment deferrals to customers who show a willingness to pay past due amounts. The deferred payment agreement Washington Gas may enter into with its customers prevents further credit action on the account, including the assessment of late charges, mailed reminder and/or turn off notices, and collection calls, as long as the customer abides by the agreement.

- **The Washington Area Fuel Fund (WAFF):** Founded by Washington Gas and administered by The Salvation Army, WAFF helps families who do not qualify for, or who have exhausted, government energy assistance. WAFF provides funds for all types of fuel to heat families' homes during the winter heating season. Through its merger with AltaGas, Washington Gas has increased its funding to WAFF and broadened WAFF's eligibility beyond low-income customers. For example, a family of four earning \$75,050 could qualify for assistance. WAFF also accepts donations to assist neighbors in need. Every dollar donated to WAFF goes directly to those who need assistance because Washington Gas pays the administrative fees of the fund. For more information or to apply for assistance, contact The Salvation Army at **888-318-WAFF (9233)** or visit www.waffhelp.org. Donations can also be made at this website.

TRANSPORTATION:

Door To Door Student Transportation – (301)806-0188 –
www.thestudentshuttle.com

Washington Metropolitan Area Transit Authority -
<https://wmata.com/>

Trip Planner - <https://wmata.com/schedules/trip-planner/>

Bus & Rail Time Tables - <https://wmata.com/schedules/timetables/>

Bus & Train Stations - <https://wmata.com/rider-guide/stations/>

Bus & Train Fares - <https://wmata.com/fares/index.cfm>

Maps - <https://wmata.com/schedules/maps/>

Prince George's County Contacts

DPW&T's Snow & Ice Control page:

<https://www.princegeorgescountymd.gov/1041/Snow-Ice-Control - 311>

The SAMHSA websites to locate treatment resources within your neighborhood is:

<https://www.findtreatment.samhsa.gov/>

Pregnant women and children, birth through age 5, can contact WIC to see if they are eligible for assistance at 1-800-242-4942. More information about the WIC program and locations in Prince George's County is available here:

<https://www.princegeorgescountymd.gov/2036/Women-Infants-Children-WIC>

The Healthy Teens and Young Adults Program, located in Landover, MD, provides family planning, STI/HIV testing, and sexual education services to female residents of Prince George's County between the ages of 10 and 24 years. The program can be reached at 301-324-5141 and more information is available here:

<https://www.princegeorgescountymd.gov/2831/Healthy-Teens-and-Young-Adults-Center>

Social Services -

<https://www.princegeorgescountymd.gov/3056/Social-Services>

Unemployment -

<https://www.princegeorgescountymd.gov/3055/Unemployment>

Utility Partners -

<https://www.princegeorgescountymd.gov/3059/Utility-Partners>

Religious Partners -

<https://www.princegeorgescountymd.gov/3061/Religious-Partners>

Private Partners -

<https://www.princegeorgescountymd.gov/3062/Private-Partners>

Non-Profit Partners -

<https://www.princegeorgescountymd.gov/3058/Non-Profit-Partners>

How-Can-I-Help-My- Neighbor -

<https://www.princegeorgescountymd.gov/3060/How-Can-I-Help-My-Neighbor>

Higher-Education – Partners -

<https://www.princegeorgescountymd.gov/3057/Higher-Education-Partners>

Health-Department -

<https://www.princegeorgescountymd.gov/3054/Health-Department>

SENIOR PROGRAMS & SERVICES

- **National Institute for Aging** - <https://www.nia.nih.gov/health>
- **Maryland Senior Centers** -
<https://marylandseniorcenters.com/>
- **State of Maryland Assistance Senior Prescription Program** -
<http://marylandsdpdap.com/>
- **Department of Aging** -
<https://aging.maryland.gov/pages/default.aspx>
- **Prince George's County Aging Advisory Committee** -
<https://md-princegeorgescounty.civicplus.com/459/Aging-Advisory-Committee>
- **Maryland Parks & Planning Senior Programs** -
<http://www.pgparks.com/903/Seniors>
- **Social Security Administration** - <https://www.ssa.gov/>
- **Social Security for Women** -
<https://www.ssa.gov/people/women/>
- **On-Line Services** -- <https://www.ssa.gov/people/women/>
- **Locate SSA Office** - <https://secure.ssa.gov/ICON/main.jspms>
- **SSA Forms** - <https://www.ssa.gov/forms/>
- **Pickett Fences Senior Services** - (301)358-2066 -
<http://www.pickettfences.org/our-work/>

HEALTHCARE & VISION & PROGRAMS & SERVICES

Vision Eye Exams - <https://www.allaboutvision.com/eye-exam/free-exam.htm>

Hope Connections for Cancer Support -
<https://hopeconnectionsforcancer.org/>

- **Local Fire Department** will provide & install 1 – Smoke Detector by calling (301)864-SAFE.
- **Red Cross** will provide and install up to 3 – Smoke Detectors so please reach out to your local Red Cross Agency by clicking <https://www.redcross.org>
- **CPR & AED Training Certification** by Red Cross: <https://www.redcross.org/local/maryland/take-a-class/aed>
- **Baby Sitting Training & Certification** by Red Cross: <https://www.redcross.org/local/maryland/take-a-class/babysitting>
- **Life Guard Training & Certification** by Red Cross: <https://www.redcross.org/local/maryland/take-a-class/lifeguarding>
- **CNA Training & Certification** by Red Cross: <https://www.redcross.org/local/maryland/take-a-class/cna>
- **Next Door** - Discover your Neighbor with : <https://nextdoor.com/>
- **Informed Delivery App**” this App. Allow you to know what mail you should expect and actual picture of the mail. Please explore at by clicking the following link: <https://informeddelivery.usps.com/box/pages/intro/start.action>

- **Safety Checks** - Your Local Police Department can come out and do a Safety Check of your house. (i.e. if bushes are too high that may be a blind spot they will let you know). Please reach out to your Local Police Department. Encouraging seniors and people who live alone.
- **Air B & B's** are not legal in Prince Georges County. If someone is operating in your neighborhood, please contact Inspector T. Peterson of Prince George's County Department of Permitting, Inspections and Enforcement at tapeterson@co.pg.md.us or [www.http://dpie.mypgc.us](http://dpie.mypgc.us)
- **Housing Initiative Partnership - HIP is a HUD-approved housing counseling agency** which provides a full continuum of housing counseling and financial capability services. **Our housing counselors are available, free of charge, to help clients work with their mortgage providers and landlords; address credit, debt, and savings concerns; and connect with necessary resources during this time of financial hardship.** Below you will find contact information for our Prince George's and Montgomery County Offices - if there is anything we can do to help your constituents at any time please encourage them to contact us as soon as possible.

Hyattsville (Prince George's)

(301) 699-3835
6525 Belcrest Rd., Ste. 555
Hyattsville, MD 20782

Germantown/Gaithersburg (Montgomery)

(301) 916-5946
12900 Middlebrook Rd., Ste. 1500
Germantown, MD 20874

- Additional information regarding HIP's services is available on our website at www.hiphomes.org. If you have any additional questions about HIP or how we can help, please don't hesitate to contact me directly at (301) 985-5122.
- Mayor Bowser and DC Housing Finance Agency Announce New Mortgage Assistance Program

<https://na01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fmayor.dc.gov%2Frelease%2Fmayor-bowser-and-dc-housing-finance-agency-announce-new-mortgage-assistance-program%23.XEpdliAXfeo.mailto&data=02%7C01%7Ccycash%40co.pg.md.us%7C2624b474c2604d5d265d08d6825f9705%7C4146bdaddc14d2aa1b21a64cc3c837b%7C0%7C0%7C636839744406076551&sdata=AOKFSScYVRdO%2FYHK7%2F5q%2Fy1Nz6WRfEvtoCJqhmVrps0%3D&reserved=0>

- **WSSC Education and Recreation Outreach School Field Trip Programs:**

<https://www.wsscwater.com/education-and-recreation/educational-outreach-programs.html>

<https://www.wsscwater.com/education-and-recreation/educational-outreach-programs/descriptions-of-school-field-tri.html>

-

